

City of Bakersfield Enterprise Systems

Product	Vendor	Purpose	Data Category	Custodian	Collection frequency	Update frequency
CitySourced	CitySourced	Mobile application for citizens to request services	Customer Information System	Information Technology	As Needed	As Needed
ESRI ArcGIS & GIS Suite	ESRI	Mapping of relational geospatial data.	Geographic Information Systems	Information Technology	As Needed	Daily
Exchange Email	Microsoft	Email	Email System	Information Technology	Daily	Daily
Laserfiche	Laserfiche	Records management	Document Management	Information Technology	As Needed	As Needed
NeoGov	NeoGov	Applicant tracking	Human Resources	HR/Information Technology	As Needed	As Needed
Novus Agenda	Novus Technologies	Agenda creation and management	Agenda Management	City Clerk/Information Technology	As Needed	As Needed
RecTrac	Vermont Systems	Parks reservations and management	Recreation Software	Parks/information technology	Daily	Daily
SunGard Public Sector	SunGard Public Sector	All financial systems, utility billing, land management, Code Enforcement	Financial System	Information Technology	Daily	Daily