



# BAKERSFIELD POLICE DEPARTMENT PRESS RELEASE

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## For Immediate Release

**March 13, 2020**

The Bakersfield Police Department is taking precautionary measures in order to prevent the spread of COVID-19 (coronavirus). As a result, the lobby counter services at the Bakersfield Police Department Headquarters (1601 Truxtun Avenue) and at our Westside Substation (1301 Buena Vista Road) is unavailable until further notice.

We are making every effort to continue providing important administrative services to our community.

**Vehicle Release or Repossessed Vehicle Receipt-** Please call **661-326-3800**. Payments, if necessary, will require a Visa or Mastercard. No other forms of payment are accepted.

**Copy of a Police/ Accident Report-** Please go to <https://bakersfieldcity.us/gov/depts/police/records/default.htm>

**Court Mandated Registration-** By appointment only. Please call **661-326-3800**.

**Complaint against an officer-** Please call **661-326-3800** to be directed to our Internal Affairs Detail. Complaint forms are also available on our website. The Internal Affairs Detail is located at 1501 Truxtun Office. Services will continue to be available Monday-Friday from 8:00am to 5:00pm.

**Correctable Violation Citations (fix-it tickets)/ Warrant Cites-** Please contact an officer in the field for inspections related to correctable vehicle violation citations or to receive a new court date for a misdemeanor warrant.

Staff will be available for questions at **661-326-3800**, Monday thru Friday, from 8:00am to 4:00pm.

As always, if you need immediate police assistance call 9-1-1. For non-emergencies, please contact the Bakersfield Police Department Communications Center at (661) 327-7111.

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**The Bakersfield Police Department partners with our community to protect  
the lives and property of the people we serve.**

*Compassion • Accountability • Professionalism*

## Original Release

March 12, 2020

Following recommendations from the Office of the Governor of California, the Bakersfield Police Department is taking precautionary measures in order to prevent the spread of COVID-19 (coronavirus). The purpose of these measures is to ensure the health and safety of our community members and public safety officers.

At this time, there will be no changes to any of our call for service response protocols. As a reminder, we have telephonic and online reporting systems in place to aid in responding to service requests that are not emergencies, or that are no longer in progress. The community is encouraged to continue to use these reporting platforms in order to preserve public safety availability for emergencies.

As always, if you need immediate police assistance, the fire department or medical aid, call 9-1-1. For non-emergencies, please contact the Bakersfield Police Department Communications Center at (661) 327-7111. The online reporting system is accessible on the Bakersfield Police Department's webpage: [www.bakersfieldpd.us](http://www.bakersfieldpd.us).

Effective immediately, the lobby counter services at the Bakersfield Police Department Headquarters (1601 Truxtun Avenue) and at our Westside Substation (1301 Buena Vista Road) will be closed until further notice. We are currently working on alternatives to ensure that we are accessible, and deliver the necessary services to our community.

We will be postponing all department sponsored community events, programs and presentations through March 31<sup>st</sup>. All civilian ride-a-longs, and police building tours are postponed as well. If you have questions about community events you have planned with the Bakersfield Police Department, please call (661) 326-3053 or email [BPDCommunity@bakersfieldpd.us](mailto:BPDCommunity@bakersfieldpd.us).

We are requesting the public's cooperation when they call emergency services to alert public safety personnel if they have symptoms consistent with COVID-19. This will assist units in responding in an appropriate manner to prevent the spread of illness. The Kern County Public Health Department has not reported any confirmed cases of COVID-19 in the City of Bakersfield, or Kern County.

The Bakersfield Police Department is monitoring the situation closely while working in partnership with our local, state, and federal partners to ensure the safety of our community and employees. Public safety is our number one priority. We want to thank our community for their understanding and cooperation as we all do our part to prevent the spread of COVID-19.

You can now send an anonymous tip to the Bakersfield Police Department. Access the "Submit an Anonymous Tip" link on the Bakersfield Police Department homepage ([www.bakersfieldpd.us](http://www.bakersfieldpd.us)) from your computer or internet enabled mobile device. The tip, which can include photographs and video, is sent to the police department and the sender remains completely anonymous. The same anonymous information can be sent by accessing [www.p3tips.com](http://www.p3tips.com).